



Provider Communication

Subject: Issue with GAPP Claims	Priority: High
Date: January 11, 2005	Message ID: ACSBNR01112005_2

Dear GAPP Provider:

The Department and ACS are working diligently to correct an issue resulting in the inappropriate denial of GAPP Claims for Category of Service 971 (GAPP In-home private duty nursing), which began December 22, 2004. The Department and ACS apologize for any inconvenience this issue may have caused the GAPP Provider community and appreciate your patience as we work to resolve this issue. Every effort is being made to have this issue resolved by Friday, January 14, 2005.

Claims denied in error for exception codes 4317 (procedure/category of service conflict), 4908 (procedure requires price) and 5041 (claim category of service does not match PA category of service). A modification was made to the claims processing system January 6, 2005, to “suspend” the claims until the issue is resolved.

Please review forthcoming Banner Messages for additional information regarding the resolution of this issue.

Thank you for your continued participation in the Georgia Medicaid and PeachCare for Kids Programs.